

Benefits of eReferral – Why Make the Shift?

Streamlining the Referral Process for Clinicians Across Ontario

+3600 Adopted eReferral senders

+585,000 eReferrals sent within Ontario*

Join eReferral today! Complete the Ontario eServices Program eReferral [Quick Form](#) or email us at eReferral@ehealthce.ca.

The Benefits of eReferral

- **Ministry funded - No cost to clinicians** as part of the Ontario eServices Program
- **Integration with most EMRs** allow you to send referrals quickly and receive updates within your EMR
- Standardized referral forms are **populated automatically** with patient information from your EMR and include **integrated clinical guidelines** to support best practice
- Discover services and programs to refer to using the **map-based directory**, complete with wait times where available
- Easy and secure in-solution communication **reduces administrative tasks**, such as the need to make follow-up calls
- **Patients are included:** they can confirm appointments online and choose to receive email notifications, which include referral status and appointment details
- **All costs are covered**, including training and set-up

User Feedback

*“It is **integrated** into my workflow making my life a **million times easier**. It shows the date for when the patient's appt is booked and this is easy to see when I am talking with the patient.”*

South West PCP

↑ 95%

Of patients said email notifications improved their referral experience**

↑ 80%

Of providers found that the eReferral system is easy to use***

* eReferrals processed up to February 28, 2022

**Patient survey data, December 2021

***eHealth Centre of Excellence, July 2021 survey